



MILLIONS

MANAGEMENT SOLUTIONS

**Management
Exercise
UAS Genap
2014/2015**



UNIVERSITAS INDONESIA
FAKULTAS EKONOMI DAN BISNIS
DEPARTEMEN MANAJEMEN
PROGRAM STUDI S1 REGULER MANAJEMEN

FINAL TERM EXAM
EVEN SEMESTER 2014/2015

SUBJECT : MANAGEMENT (MGMT 11002)
CLASS : PARALEL
DAY/DATE : Tuesday, June 4th 2015
TIME : 150 minutes
Exam Rules : Closed Book

Question 1 (20%)

- A. Compare between mechanistic and organic organizations.
- B. Mention types of contemporary design of organizational structures that you have learn in class. Explain its the advantages and disadvantages from its organization design, facing the requisite of company business environment.

Question 2 (20%)

- A. Explain 8 steps of human resource management process.
- B. Explain 2 out of 3 terms mention below:
 - a. Traditional view of conflict
 - b. Human relation view of conflict
 - c. Interactionist view of conflict

Question 3 (20%)

- A. Explain 3 components of job attitude and give example.
- B. Mention and explain minimum 3 barriers of communication and how can we overcome the barriers.

Question 4 (20%)

- A. It's not easy to motivate workers. Difference in needs, character, skills, interests and attitude gives a difference of point of view and expectation in each other. Based on that difference, explain some actions that managers can do to motivate workers in the workplace, for example, workers in adverse workforce, professional workers, contingent workers and low skill and wage workers.
- B. A leader have to pay attention to the readiness of his/her subordinate. Explain the category of follower based on its readiness. And explain about leader's behavior on each of its category based on Situational Leadership Theory Hershey-Blanchard.

Question 5 (20%)

- A. Explain about organizational performance control tools that can be used by manager.
- B. Explain briefly about the major managerial problems on the company that you observed (in your final group assignment).